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Better Business Bureau®  
**Start With Trust**™  
 in Northeast Florida



### For Consumers

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BBB Reliability Report for

## Freedom Business Group, LLC

This is not a BBB accredited business.

BBB Rating **B+** > [Ratings Explanation...](#)



BBB issues Reliability Reports on all businesses, whether or not they are BBB accredited. If a business is a BBB Accredited Business, it is stated in this report.

#### Find out more about this business:

Reported on Monday, March 8, 2010 3:27 PM

- > BBB Accreditation
- > BBB Rating
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**What is a  
 BBB Accredited  
 Business?**  
[Learn More](#)

**Request a  
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 FROM BBB ACCREDITED BUSINESS

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### **BBB Accreditation**

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This business has not been accredited by BBB.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets [BBB accreditation standards](#) , which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

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### **BBB Rating**

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Based on BBB files, this business has a BBB Rating of B+

[Click here for an explanation of BBB Ratings.](#)

Reasons for this rating include:

- Length of time business has been operating

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### **Business Contact and Profile**

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Name: Freedom Business Group, LLC

Phone: (866) 226-0884

Address: 1820 Riggins Lane Suite 3, Tallahassee, FL 32308

[Google map](#) [Mapquest map](#) [Yahoo map](#)

Business Category: Debt Settlement, Internet Marketing Services

eMail: [info@fbg.org](mailto:info@fbg.org)

BBB file opened: May 13, 2008

Business started: August 2006

Primary Contact: Mr. Kyle Steinmetz (VP-Manager)

Complaint Contact: Ms. Krista Steinmetz (Customer Service Rep.)

Other Contacts: Ms. Jacqueline Steinmetz (VP-Manager)

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**Alternate Business Names**

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Debt Harmony  
Liberty Assist  
USA Debt

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**Additional Locations and Phone Numbers**

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PO Box 13528, Tallahassee, FL 32317, Leon County

(800) 847-8987 (FAX)

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**Customer Complaint History**

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The company's size, volume of business and number of transactions may have a bearing on the number of complaints received by the BBB. The complaints filed against a company may not be as important as the type of complaints, and how the company has handled them. The BBB generally does not pass judgment on the validity of complaints filed.

Number of complaints processed by the BBB  
since the firm's BBB file was opened in May 2008: **3**  
in the last 12 months: **3**

Complaints Concerned:

**Service Issues** (3 complaints)

**3** Resolved

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**Government Actions**

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The BBB has no information regarding Government Actions at this time.

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**Advertising Review**

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The BBB has no information regarding Ad Reviews at this time.

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As a matter of policy, the BBB does not endorse any product, service or

business.

BBB Reliability Reports are provided solely to assist you in exercising your own best judgment. Information in this BBB Reliability Report is believed reliable, but not guaranteed as to accuracy.

BBB Reliability Reports generally cover a three-year reporting period. BBB Reliability Reports are subject to change at any time.

If you choose to do business with this business, please let the business know that you contacted the BBB for a BBB Reliability Report.

ID: 111138514

Report as of: 3/8/2010 3:27 PM

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