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Better Business Bureau®  
**Start With Trust®**  
 In Alaska, Oregon & Western Washington




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**For Businesses**

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BBB Reliability Report for  
**NoteWorld Servicing Center**  
 BBB Accreditation was revoked on 04/29/2010



BBB Rating **B** [Ratings Explanation](#)

BBB issues Reliability Reports on all businesses, whether or not they are BBB accredited. If a business is a BBB Accredited Business, it is stated in this **report**.

**Find out more about NoteWorld Servicing Center:**

- > [BBB Accreditation](#)
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## BBB Accreditation

This business is [not a BBB Accredited Business](#).

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## Why Accreditation Revoked

On April 29, 2010 this company's accreditation in BBB was revoked by BBB's Board of Directors due to engaging in activities reflecting poorly on the BBB or its members.

On May 13, 2010 BBB held a Accreditation Appeal Hearing at the request of NoteWorld Servicing Center in which BBB Board members upheld the revocation decision.

Board Members hearing the appeal recognize that NoteWorld Servicing Center's not meeting BBB Code of Business Practices and subsequent revocation is due solely to their affiliation with the debt settlement industry and its inherent problems.

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## BBB Rating for NoteWorld Servicing Center

Based on BBB files, NoteWorld Servicing Center has a BBB Rating of **B** on a **scale** from A+ to F.

Reasons for this rating include:

- BBB Accreditation was revoked because business failed to comply with agreed BBB standards.

[Click here for an explanation of BBB Ratings](#)

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## Business Contact and Profile for NoteWorld Servicing Center

Name: NoteWorld Servicing Center

Phone: (253) 620-7115

Fax: (253) 620-7145

Address: 1001 Pacific Ave Ste 200

Tacoma, WA98402-4440

Website: www.noteworld.com

Original Business  
Start Date: January 1980

Principal: Ms Linda Remsberg, CEO

Customer Contact: Ms Danielle Kiersztyn, General Counsel

Entity: Limited Liability Company

Incorporated: WA

Industry  
Classification: Escrow Service

BBB Accreditation: NoteWorld Servicing Center is not a BBB  
Accredited business.

Additional DBA  
Names: Contract Service Center  
NoteWorld LLC

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#### **Products and Services of NoteWorld Servicing Center**

This company provides payment processing services for seller financed real estate transactions and for consumers as part of the debt settlement process facilitated through a third party debt settlement company.

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#### **Additional Locations and Phone Numbers**

##### **Additional Addresses**

PO Box 2236  
Tacoma, WA 98401-2236

##### **Additional Phone Numbers**

Tel: (866) 765-9876

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## **Marketplace Experience for NoteWorld Servicing Center**

When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB processed a total of 17 complaints about NoteWorld Servicing Center in the last 36 months, our standard reporting period. Of the total of 17 complaints closed in 36 months, 8 were closed in the last year.

### **Advertising Issues**

#### **Resolved**

- 1 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

### **Contract Issues**

#### **Resolved**

- 1 - Company **resolved** the complaint issues. The consumer acknowledged acceptance to BBB.
- 2 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

### **Billing or Collection Issues**

#### **Resolved**

- 2 - Company **resolved** the complaint issues. The consumer acknowledged acceptance to BBB.
- 3 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

#### **Administratively Closed**

- 1 - BBB determined that despite the company's reasonable effort to address complaint issues, the consumer remained dissatisfied.
- 1 - BBB determined the company provided proper verification that indicated there was no obligation to resolve the issues of the complaint.

### **Service Issues**

#### **Resolved**

- 1 - Company **resolved** the complaint issues. The consumer acknowledged acceptance to BBB.
- 1 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

## Refund or Exchange Issues

### **Resolved**

4 - Company addressed the complaint issues. The consumer failed to acknowledge acceptance to BBB.

## INDUSTRY COMPARISON

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### **Government Actions**

BBB has no information regarding government actions at this time.

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### **Advertising Review**

BBB has no information regarding advertising review at this time.

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### **BBB Copyright and Reporting Policy**

As a matter of policy, BBB does not endorse any product, service or business.

BBB Reliability Reports are provided solely to assist you in exercising your own best judgment. Information in this BBB Reliability **Report** is believed reliable, but not guaranteed as to accuracy.

BBB Reliability Reports generally cover a three-year reporting period. BBB Reliability Reports are subject to change at any time.

If you choose to do business with NoteWorld Servicing Center, please let them know that you contacted BBB for a BBB Reliability **Report**.

ID: 5842

Report as of July 16, 2010 15:43

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