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BBB BUSINESS REVIEW

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[What is a BBB Business Review?](#)

THIS BUSINESS IS NOT BBB ACCREDITED

The Franklin Group

Phone: (888) 450-2226

[View Additional Phone Numbers](#)

337 East Bay St. Suite C, Jacksonville, FL 32202

<http://www.franklin-finance.com>

B+ On a scale of A+ to F
Reason for Rating
[BBB Ratings System Overview](#)

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FEEDBACK

RECOMMEND
Would you recommend this review to others?
Please Select:

SHARE WITH US
To better assist you, please take our brief survey about the format / readability of this review so that we may continually improve your experience.

CONTACT US
Email us at info@neflabbb.org with your questions, suggestions, and concerns.

BBB Accreditation
This business is not BBB accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating
BBB rating is based on 16 factors. [Get the details about the factors considered.](#)

Factors that *lowered* the rating for The Franklin Group include:

- Length of time business has been operating
- 15 complaints filed against business

Factors that *raised* the rating for The Franklin Group include:

- Response to 15 complaint(s) filed against business.
- Resolution of complaint(s) filed against business.
- BBB has sufficient background information on this business.

Customer Complaints Summary

15 complaints closed with BBB in last 3 years | 8 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising/Sales Issues	4
Billing/Collection Issues	0
Delivery Issues	1
Guarantee/Warranty Issues	0
Problems with Product/Service	10
Total Closed Complaints	15

[Read Complaints](#) | [Definitions](#) | [BBB Complaint Process](#) | [File a Complaint](#)
[See Trends in Complaints on The Franklin Group](#)

Government Actions
BBB knows of no significant government actions involving The Franklin Group.
[What government actions does BBB report on?](#)

Advertising Review
BBB has nothing to report concerning The Franklin Group's advertising at this time.
[What is BBB Advertising Review?](#)

Additional Information

BBB file opened: December 17, 2007
Business started: 01/01/2007

Type of Entity
Limited Liability Company (LLC)

Contact Information
Complaint Contact: Mr. Thomas Dionne, CEO

Business Category
CREDIT REPAIR SERVICES-NO ADVANCE FEE
MORTGAGE BROKERS

Alternate Business Names
Get Financed, Inc.
Franklin Financial Group, LLC

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